

# Payment and Cancellation Policies: Effective for bookings made on or after September 11, 2018

## Payment Information

A deposit is required to confirm a reservation. Vacation and cruise packages are subject to cancellation if full deposit is not received in our office within the option period specified at time of booking. For reservations confirmed in U.S. Dollars, final payment in the form of a check or credit card (Visa®, MasterCard®, American Express®, Discover® Card, Diners Club®, Japanese Credit Bureau or Disney Visa® Card) must be received on the date determined at the time of booking. For reservations not confirmed in U.S. Dollars, acceptable forms of payment are Visa and MasterCard. Payment policy for group travel may vary.

Failure to strictly comply with the deposit and final payment schedules, or any other applicable policies and procedures, will result in the automatic cancellation of pending reservations and applicable fees will be assessed.

For payments by mail, send to:

Disney Cruise Line  
PO Box 277763  
Atlanta, GA 30384-7763

For payments by services such as Federal Express®, Airborne®, or UPS® send to:

Disney Cruise Line  
Bank of America Lockbox Services  
Lockbox 277763  
6000 Feldwood Road  
College Park, GA 30349  
(407) 566-3500

For express payments made through Bank Wire Transfer or ACH:

Bank of America, Global Client Services  
CA4-701-10-57  
Building A, 10th Floor  
1655 Grant Street  
Concord, CA 94520

Payable To:

Disney Cruise Line  
Account Number: 12353-01127  
ABA/Routing Number: 026009593  
Swift Code (for International Payments): BOFAUS6S  
*Bank fees may apply.*

For Bank Wire Transfer or ACH payments you must send an email with the total amount of the payment and reservation number(s) for the corresponding payment to [DCL.INT@email.disney.com](mailto:DCL.INT@email.disney.com) to ensure your payment is applied correctly.

## Deposit

For all bookings which require a deposit, the amount due is 20% of the cruise fare (including the non-commissionable fare). This deposit policy applies to all stateroom Guests (including children under age 3).

The deposit requirement is for:

- All new bookings
- Bookings in which the sail date has changed
- Bookings that are reinstated

## Final Payment

To finalize your reservation, simply apply payment. Your full and final payment depends on the length of your cruise and if

you are staying in a suite/concierge stateroom or a non-suite/non-concierge stateroom. Below is a review of the final payment due date and cancellation policy for all sailings and categories:

### Cruises 1 to 5 Nights

Categories	Final Payment Due Date	Cancellation Fees
Non-Suites/Non-Concierge Staterooms	90 days prior to arrival	89-45 days - Deposit per Guest
		44-30 days - 50% of vacation price
		29-15 days - 75% of vacation price
		14 days or less - 100% of vacation price
Suites and Concierge Staterooms <b>Deposit is non-refundable</b>	120 days prior to arrival	90 days or more - Deposit per Guest
		89-56 days - 50% of vacation price
		55-30 days - 75% of vacation price
		29 days or less - 100% of vacation price

### Cruises 6 Nights or More

Categories	Final Payment Due Date	Cancellation Fees
Non-Suites/Non-Concierge Staterooms	120 days prior to arrival	119-56 days - Deposit per Guest
		55-30 days - 50% of vacation price
		29-15 days - 75% of vacation price
		14 days or less - 100% of vacation price
Suites and Concierge Staterooms <b>Deposit is non-refundable</b>	150 days prior to arrival	90 days or more - Deposit per Guest
		89-56 days - 50% of vacation price
		55-30 days - 75% of vacation price
		29 days or less - 100% of vacation price

Categories with Restrictions: Reservations for Inside, Outside, or Verandah Categories with restrictions are non-refundable and non-transferable. 100% cruise cancellation fee applies from time of payment.